

Terms and Conditions

Hundebetreuung Schaffhausen

The Terms and Conditions are valid automatically from the moment of making a reservation by the owner.

Obligations of Hundebetreuung Schaffhausen:

- Hundebetreuung Schaffhausen is obligated to look after the dogs to the best of their needs and will inform the owner of any big issues or incidents.
- In case of illness or injury, Hundebetreuung Schaffhausen will react in the dog's best interest, that means we may contact a veterinarian first and contact the owner second. The owner is liable for costs for the treatment.
- Hundebetreuung Schaffhausen is obligated by law to inform Veterinary Office about dogs with serious aggressive behaviour.
- In case of bigger problems with a dog or if the owner is not respecting the Terms and Conditions, Hundebetreuung Schaffhausen will provide immediate written notice.
- Hundebetreuung Schaffhausen reserves the right to withdraw from a contract of daycare due to health and/or behaviour issues that arise in any dog at any time.

Obligations of Owner:

- The dog must be free from any infectious illness, must be chipped and registered with Amicus.
- The dog must be vaccinated with standard combination vaccine and also with the nasal vaccine against kennel cough.
- The dog must be dewormed every 3 months.
- The dog must be a minimum of 12 weeks old, able to be in a social environment and respond to his name.
- Females in heat are required to stay home.
- Hundebetreuung Schaffhausen is granted the right to refuse intact males who display aggressive or dominant behaviour against other dogs.
- The owner is liable for informing Hundebetreuung Schaffhausen about any health issues their dog may have.
- The owner must have a personal liability insurance.
- The owner is liable for all costs of damages his animal inflicts on other dogs, objects or people.
- By sending the dog to Hundebetreuung Schaffhausen, the owner is agreeing that Hundebetreuung Schaffhausen can take and use photos and videos of their dog on the website, social media and other promotional purposes.
- Dogs cannot wear any devices containing batteries while at Hundebetreuung Schaffhausen (e.g. Airtag, GPS tracking devices, light up buttons), as they are hazardous when ingested.

Cancellations:

For daycare:

- More than two full days before the booked day: free of charge
- two days before the booked day: 25% of the daily rate
- one day before: 50% of the daily price
- On the day of daycare / no show: 100% of the price

For boarding:

We ask you to cancel holiday bookings at least two weeks in advance.

- 1-2 weeks before the stay: Chf. 150.-
- less than 1 week before the stay: 50% of the price
- less than 24 hours before the stay / no show: 100% of the price

Payment

Payment is made by ebanking, cash or Twint.